



Pillsbury Winthrop Shaw Pittman LLP  
2300 N Street, NW | Washington, DC 20037-1122 | tel 202.663.8000 | fax 202.663.8007

Glenn S. Richards  
tel 202.663.8215  
glenn.richards@pillsburylaw.com

January 28, 2010

Marlene H. Dortch, Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Suite TW-A325  
Washington, DC 20554

Re: **EB Docket No. 06-36**  
**Annual 47 C.F.R. 64.2009(e) CPNI Certification for 2009**

Dear Ms. Dortch:

Pursuant to Section 64.2009(e) of FCC rules, submitted herewith on behalf of Teleserve Communications, Inc., is the carrier's 2009 CPNI certification with accompanying statement.

Should any questions arise regarding this submission, please contact the undersigned.

Sincerely yours,

Glenn S. Richards

Enclosure

cc: Best Copy and Printing, Inc.

Annual 47 C.F.R. 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification covering calendar year 2009

Date filed: January 28, 2010

Name of company covered by this certification: Teleserve Communications, Inc.

Form 499 Filer ID: 809499

Name of signatory: Michael Maier

Title of signatory: Director of Operations

I, Michael Maier, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

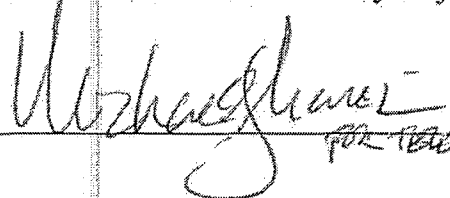
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statement and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed

  
FOR TELESERVE COMMUNICATIONS, INC.

### **Description of CPNI Policies and Procedures**

Teleserve Communications, Inc., ("Teleserve"), maintains the security of CPNI. The company has security measures in place to protect this data from improper verbal requests for data via personal contacts with Teleserve's customer care. The company has procedures in place that allow only customers of record to obtain specific call detail information. The company's employees have been trained in the proper use of CPNI, and the company will enforce strict disciplinary measures for employees that misuse or mishandle CPNI. Teleserve does not provide CPNI to any third parties and does not sell CPNI.

*W. J. [unclear]  
for  
TR*